



ST8MNTAPPS PRIVACY POLICY

Version 1.0

1. INTRODUCTION

At ST8MNT LLC (“**ST8MNT LLC**,” “**we**,” “**us**,” or “**our**”), we are committed to respecting and protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard the personal information you provide to us when you interact with our website (www.st8mntapps.com), submit information through our Contact Us form, or engage with any of our services.

This Policy applies to all visitors to our website, prospective customers, and users who submit inquiries or data through our platform. It outlines our practices concerning the types of information we collect, how we use and protect that information, and the rights you have regarding your personal data.

We understand the importance of privacy and data protection, particularly in the digital space. Our privacy practices are designed to comply with applicable data protection laws, including but not limited to the California Consumer Privacy Act (CCPA), the General Data Protection Regulation (GDPR), and any other relevant laws governing the collection and use of personal data.

By accessing or using our website, submitting your personal information, or otherwise interacting with ST8MNT LLC, you acknowledge that you have read, understood, and agreed to the terms outlined in this Privacy Policy. If you do not agree with our policies and practices, you should refrain from using our Website or providing personal information.

We encourage you to review this Privacy Policy carefully. If you have any questions or concerns about how we handle your information, please contact us at st8mntapps@gmail.com or use the Contact Us form available on our Website.

2. DEFINITIONS

For the purposes of this Privacy Policy:

2.1. “**Applicable Laws**” refers to data protection laws and regulations governing the collection, use, and processing of personal data, including but not limited to the California Consumer Privacy Act (CCPA) and the General Data Protection Regulation (GDPR).

2.2. “**Contact Us form**” refers to the online form available on the Website where users may submit inquiries, including personal details such as name, email, and message.

2.3. “**Personal Information**” means any information that identifies, relates to, or could reasonably be linked, directly or indirectly, to an individual, including but not limited to name, email address, and any message content submitted through the Website.

2.4. “**ST8MNT LLC**” means the legal entity operating the website and providing services.

2.5. “**Third-Party Services**” refers to external platforms or service providers that may be integrated with or referenced by the Website, such as Salesforce, Slack, Stripe, or any other service providers.

2.6. “**User**” or “**you**” refers to any individual or entity accessing, browsing, submitting information, or interacting with the Website.

2.7. “**Website**” refers to www.st8mntapps.com, including all its pages, features, content, and services.

3. INFORMATION WE COLLECT



3.1. Information You Provide Directly: When you interact with our Website, particularly through the Contact Us form, we collect the personal information you voluntarily submit. This includes, but is not limited to, your first name, last name, email address, and any message or content you include in your inquiry. You may also choose to provide additional information when communicating with us through other channels such as email.

3.2. Information Collected Automatically: When you access or use our Website, certain information is collected automatically by our servers or service providers. This may include your Internet Protocol (IP) address, browser type and version, device identifiers, operating system, referring website, pages you visit, and the dates and times of your visits. This information helps us understand how visitors interact with the Website, improve functionality, and maintain security.

3.3. Information from Third-Party Services: In certain cases, the Website or ST8MNT services may integrate with or utilize third-party platforms such as Salesforce, Slack, Stripe, or Salesforce AI. While personal information processed within these third-party services is typically handled in accordance with their respective privacy policies, certain necessary information may be accessed or processed to facilitate integration or support functionality. You are encouraged to review the privacy practices of these third-party providers separately.

3.4. Cookies and Tracking Technologies: At present, ST8MNT LLC does not employ cookies or other tracking technologies on the Website specifically designed to collect personal data for analytics or advertising purposes. Should such technologies be implemented in the future, this Privacy Policy will be updated accordingly, and appropriate consent mechanisms will be provided to users as required by applicable laws.

3.5. Information You Submit on Behalf of Others: If you provide information about other individuals (such as submitting another person's contact details), you represent that you have the necessary authority and consent to provide such information and that ST8MNT LLC may process it in accordance with this Privacy Policy.

4. HOW WE USE YOUR INFORMATION

4.1. Responding to Inquiries: We use the Personal Information you submit through the Contact Us form to respond to your inquiries, provide customer support, and communicate with you about the information or services you request.

4.2. Operating and Maintaining the Website: Your Personal Information helps us to operate, maintain, and improve the functionality, security, and overall user experience of the Website. Automatically collected data assists in diagnosing technical issues, monitoring website performance, and preventing misuse or unauthorized access.

4.3. Providing and Supporting Services: Where applicable, your information may be used to facilitate integration with third-party services, such as Salesforce, Slack, Stripe, and related platforms, ensuring smooth operation and support for any services offered.

4.4. Compliance with Legal Obligations: We may process and disclose your Personal Information to comply with legal or regulatory obligations, such as responding to lawful requests, court orders, or government authorities, or to protect the rights, property, or safety of ST8MNT LLC, our users, or others.

4.5. Business Operations and Improvements: We may analyze aggregated, non-personally identifiable data to understand usage trends, improve our services, and develop new features, provided such analysis does not identify you personally.

4.6. Protection of Rights and Interests: We may use your Personal Information as necessary to enforce our Terms of Service, protect the integrity and security of the Website, or prevent fraud, unauthorized access, or other unlawful activities.

5. SHARING OF INFORMATION



5.1. No Sale of Personal Information: ST8MNT LLC does not sell, rent, or trade your Personal Information to third parties for marketing or commercial purposes. We are committed to safeguarding your privacy and limiting data sharing to purposes necessary for delivering our services and complying with legal requirements.

5.2. Service Providers and Partners: We may share your Personal Information with trusted third-party service providers who perform functions on our behalf, such as website hosting, technical support, and Salesforce-related integrations. These service providers are contractually obligated to handle your Personal Information securely, confidentially, and only for the purposes for which it was disclosed.

5.3. Third-Party Integrations: Where applicable, ST8MNT LLC may facilitate integrations with third-party platforms such as Salesforce, Slack, Stripe, or Salesforce AI to provide enhanced services. While Personal Information processed through these integrations is primarily handled within those platforms, certain Personal Information may be accessed to enable functionality and support. You are encouraged to review the privacy policies of these third-party providers separately, as ST8MNT LLC does not control their data handling practices.

5.4. Legal Compliance and Protection: We may disclose Personal Information if required to do so by law, regulation, or legal process, or if we believe disclosure is necessary to:

- Comply with a legal obligation, subpoena, or government request.
- Protect the rights, property, or safety of ST8MNT LLC, our customers, Users, or the public.
- Enforce our Terms of Service or other contractual agreements.
- Prevent fraud, security incidents, or other unlawful activities.

5.5. Business Transfers: In the event of a merger, acquisition, sale of assets, or similar corporate transaction, your Personal Information may be transferred as part of the business assets. We will take reasonable steps to ensure that the receiving party respects your privacy in accordance with this Privacy Policy.

6. THIRD-PARTY LINKS AND SERVICES

6.1. Links to External Websites: The Website may contain links to external websites or services operated by third parties that are not under the control of ST8MNT LLC. These links are provided solely for your convenience and informational purposes. ST8MNT LLC does not endorse, guarantee, or assume responsibility for the content, privacy practices, or policies of any third-party websites or services linked from the Website.

6.2. No Responsibility for Third-Party Practices: You acknowledge that ST8MNT LLC is not responsible for the privacy or data handling practices of any third-party websites or services. Your use of such third-party platforms is at your own risk and subject to the terms and privacy policies of the respective providers. We strongly encourage you to review the privacy policies and terms of any third-party services you access through links provided on our Website.

6.3. Third-Party Integrations: Where applicable, certain services offered by ST8MNT LLC may integrate or interface with third-party platforms, including but not limited to Salesforce, Slack, Stripe, or Salesforce AI. Any information shared or processed through these integrations is governed by the respective third-party providers' privacy policies. ST8MNT LLC disclaims responsibility for the privacy and security practices of such providers and recommends reviewing their policies independently.

7. DATA RETENTION

7.1. Retention of Personal Information: ST8MNT LLC retains your Personal Information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, including responding to inquiries, maintaining records for legitimate business needs, complying with legal obligations, and enforcing our agreements.



7.2. Retention Period Determination: The specific duration for retaining your Personal Information depends on the type of data collected and the context of its collection. Factors influencing retention include the nature of the inquiry, applicable legal and regulatory requirements, and ST8MNT LLC's operational needs. Unless otherwise required by applicable law, we typically retain inquiry records for a period of 2 years following resolution of your request, after which the data will be securely deleted or anonymized.

7.3. Data Deletion Requests: You have the right to request the deletion of your Personal Information, subject to certain exceptions required by law or legitimate business interests. To exercise this right, please contact us using the contact details provided in this Privacy Policy.

7.4. Deletion of Data After Purpose Fulfillment: Once your Personal Information is no longer necessary for the purposes for which it was collected, and there is no legal or contractual obligation to retain it, ST8MNT LLC will securely delete or anonymize your data in accordance with applicable laws and industry best practices.

8. DATA SECURITY

8.1. Commitment to Safeguarding Information: ST8MNT LLC is committed to protecting the Personal Information you submit through the Website. We implement appropriate administrative, technical, and organizational measures designed to safeguard your Personal Information against unauthorized access, disclosure, alteration, or destruction.

8.2. Security Measures Implemented: Security measures include encryption protocols, secure server environments, access controls, and routine system monitoring. We continually assess and update our security practices to align with industry standards and evolving threats.

8.3. Salesforce Infrastructure Compliance: For services integrated with Salesforce, your data benefits from Salesforce's security framework, which includes certifications such as SOC 2, ISO 27001, and adherence to privacy standards. ST8MNT LLC relies on Salesforce's infrastructure security and compliance certifications when processing data within their environment.

8.4. User Responsibility for Security: While we take reasonable steps to secure your information, no system is entirely immune to risk. You are responsible for maintaining the confidentiality of any communication you submit and for ensuring that any devices used to access our Website are secured against unauthorized access.

9. YOUR RIGHTS AND CHOICES

9.1. Overview of Data Subject Rights: ST8MNT LLC respects your rights under applicable data protection laws, including the General Data Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA). Depending on your location and applicable law, you may have specific rights regarding the Personal Information we collect and process.

9.2. Rights Under GDPR: If you are in the European Economic Area (EEA) or the United Kingdom, you are entitled to the following rights:

- **Right of Access**: You have the right to request confirmation of whether we process your Personal Information and access to that information.
- **Right to Rectification**: You may request that we correct inaccurate or incomplete Personal Information.
- **Right to Erasure ("Right to be Forgotten")**: You may request the deletion of your Personal Information, subject to legal or contractual retention obligations.
- **Right to Restriction of Processing**: You may request that we restrict the processing of your Personal Information under certain circumstances.
- **Right to Data Portability**: You may request to receive a copy of your Personal Information in a commonly used, machine-readable format and transfer it to another service provider.



- **Right to Object:** You have the right to object to processing based on legitimate interests or direct marketing purposes.
- **Right to Withdraw Consent:** Where processing is based on your consent, you have the right to withdraw consent at any time without affecting the lawfulness of prior processing.

9.3. **Rights Under CCPA:** If you are a California resident, the following rights apply:

- **Right to Know:** You may request disclosure of the categories and specific pieces of Personal Information we have collected, used, disclosed, or sold (though ST8MNT LLC does not sell personal data).
- **Right to Delete:** You may request the deletion of your Personal Information collected by us, subject to certain exceptions permitted by law.
- **Right to Opt-Out of Sale:** ST8MNT LLC does not sell your Personal Information; however, if this change, you will have the right to opt-out.
- **Right to Non-Discrimination:** You have the right to exercise your privacy rights without receiving discriminatory treatment.

9.4. **How to Exercise Your Rights:** To exercise any of the rights outlined above, you may submit a verifiable request by contacting us at st8mntapps@gmail.com or through the Contact Us form on our Website. To protect your privacy and maintain security, we may require you to verify your identity before fulfilling your request.

9.5. **Response Time and Process:** We aim to respond to all valid requests within thirty (30) days, unless applicable law permits or requires a different timeframe. In some cases, particularly complex requests or multiple simultaneous requests, we may require additional time. If an extension is necessary, we will notify you promptly.

9.6. **Authorized Agent (California Residents Only):** If you are a California resident, you may designate an authorized agent to submit a request on your behalf. Proof of authorization may be required before processing the request.

10. **INTERNATIONAL DATA TRANSFERS**

10.1. **Data Processing Location:** ST8MNT LLC is based in the United States, and the personal information we collect through the Website is processed and stored primarily in the United States. By accessing or using the Website, you acknowledge and agree that your Personal Information may be transferred to and processed in jurisdictions outside your country of residence.

10.2. **Compliance with Data Transfer Laws (GDPR):** For Users located in the European Economic Area (EEA) or the United Kingdom, we ensure that appropriate safeguards are in place when transferring personal information outside the EEA or UK, in accordance with the General Data Protection Regulation (GDPR). This may include the use of Standard Contractual Clauses (SCCs) approved by the European Commission, reliance on Salesforce's certifications and compliance frameworks, or obtaining your explicit consent where necessary.

10.3. **Transfers to Third-Party Providers:** Personal Information may also be transferred to trusted third-party service providers located in jurisdictions outside of your country, including but not limited to the United States, for purposes such as hosting, technical support, and integration with platforms like Salesforce, Slack, and Stripe. These service providers are contractually obligated to handle your Personal Information securely and in compliance with applicable data protection laws.

10.4. **User Acknowledgment:** By using the Website and providing your personal information, you expressly consent to the transfer, processing, and storage of your Personal Information in jurisdictions outside of your residence, including countries that may have different data protection standards.



11. CHILDREN'S PRIVACY

11.1. No Intentional Collection of Children's Data: ST8MNT LLC does not knowingly collect, solicit, or process Personal Information from individuals under the age of sixteen (16). Our Website and services are intended for use by individuals who are at least sixteen years of age or older. We do not intentionally market, target, or provide services to minors.

11.2. Parental Consent Requirement: If you are a parent or guardian and believe that your child under the age of sixteen has submitted Personal Information to us without your consent, please contact us immediately at st8mntapps@gmail.com. Upon becoming aware of such submissions, we will promptly take steps to delete the Personal Information and ensure compliance with applicable child protection laws.

11.3. Compliance with Applicable Laws: ST8MNT LLC complies with applicable child privacy protection regulations, including but not limited to the Children's Online Privacy Protection Act (COPPA) and relevant international laws, ensuring that minors' Personal Information is not knowingly collected or processed without appropriate consent.

12. CHANGES TO THIS PRIVACY POLICY

12.1. Right to Modify Policy: ST8MNT LLC reserves the right to update, modify, or revise this Privacy Policy at any time to reflect changes in our practices, legal obligations, or the scope of our services. Any updates will be effective immediately upon posting the revised policy on the Website, with the "Last Updated" date clearly indicated.

12.2. Responsibility to Review: It is your responsibility to review this Privacy Policy periodically to stay informed of any modifications. Continued use of the Website or services after any changes are posted constitutes your acceptance of the updated policy.

12.3. Notification of Material Changes: Where required by applicable law, ST8MNT LLC may provide additional notice of material changes, such as via email or prominent notice on the Website but is not obligated to do so beyond the posting of the revised Privacy Policy.

13. CONTACT INFORMATION

13.1. How to Contact Us: If you have any questions, concerns, or requests regarding this Privacy Policy, the handling of your Personal Information, or your data rights under applicable laws, you may contact ST8MNT LLC directly using the following methods:

Email: st8mntapps@gmail.com

Website Contact Us form: Available via the "Contact Us" page on www.st8mntapps.com.

13.2. Request Submissions: For exercising your rights under data protection laws (such as access, deletion, or correction requests), please submit a verifiable request through the email address or contact form listed above. To ensure the security of your data, we may require you to verify your identity before processing your request.

14. DATA PROTECTION CONTACT

ST8MNT LLC is committed to ensuring the responsible handling and protection of your Personal Information. While we are not currently required by applicable law to appoint a formal Data Protection Officer, any inquiries, concerns, or requests related to the processing of your Personal Information or this Privacy Policy may be directed to the contact details provided below:

Email: st8mntapps@gmail.com



Contact Us form: Available via the “Contact Us” page on www.st8mntapps.com.

15. **DO NOT TRACK SIGNALS**

Some web browsers offer a “Do Not Track” (DNT) feature, which signals to websites that you do not wish to have your online activities tracked. Currently, ST8MNT LLC does not respond to DNT signals or similar mechanisms. This is due to the lack of a consistent industry standard governing how DNT signals should be interpreted. We will continue to monitor developments in this area and may update our practices and this Privacy Policy as appropriate.